

Multi-Tech Systems Quick Reference Guide

Worldwide Headquarters:

Multi-Tech Systems, Inc.
2205 Woodale Drive
Mounds View, MN 55112 U.S.A.

Phone: (800) 328-9717 or (763) 785-3500
Sales: (888) 288-5470
Fax: (763) 785-9874

Company Profile:

Company Founded: 1970

Corporate operations: Product Development, Manufacturing, Sales and Marketing, Technical Support, Repairs

Multi-Tech Products: Manufactured in Minnesota with US and non-US content

Product Approvals: Telecom approvals for dial-up modems worldwide, EMC, product safety, and wireless and carrier certifications for cellular modems.

Certifications: ISO-9001:2000, Minority Certified by the Minnesota Minority Supplier Diversity Council, Underwriters Laboratories, various country regulatory body certifications

Environmental: RoHS initiative

Contact Multi-Tech Sales for:

- Product hardware and software documentation
- Developer kits and samples
- Product regulatory documentation
- Information on a Multi-Tech representative or distributor in your area

West of the Mississippi - USA/Canada

Gail McGuire

Toll Free: (888) 288-5470 x5543
Direct: (763) 717-5543
gmcguire@multitech.com

East of the Mississippi - USA

Jessica Rogers

Toll Free: (888) 288-5470 x5308
Direct: (763) 717-5308
jrogers@multitech.com

Technical Support:

Toll Free (800) 972-2439 - Option #1
tsupport@multitech.com
www.multitech.com/SUPPORT/Help/resolutions/

Embedded Component Device Distribution Partners (North America):

Avnet – www.avnet.com

Arrow – www.arrow.com

WDL – www.wdlsystems.com

Braemac – www.braemacca.com

Tri-M Systems – www.tri-m.com

Wireless Activation:

Multi-Tech is a wireless activation agent for Cingular and Sprint. To activate your cellular modem through Multi-Tech, please call 888-288-5470 or e-mail activations@multitech.com

Note: Multi-Tech wireless modems support all major wireless carriers. Currently, Multi-Tech is authorized to activate with the carriers listed. To activate any other plans contact your local carrier for details.